



NORWEGIAN HULL CLUB

Client Services Course – Piracy awareness

The objective for the Claims Department of Norwegian Hull Club is to be the preferred claims leader for our Members and Clients. In order to achieve this demanding objective, we continuously strive to develop new innovative products as part of our service to Members and Clients. Several products have been released and delivered during the last 10 years. More will come under our slogan “Expect More”.

It is essential that all products are both useful and relevant for the intended audience and that they are in the category “added value”. All these services come in addition to our solid claims handling and adjusting by experienced claims handlers/adjusters.

A maritime operation support service; Piracy awareness & Crisis management course

Piracy has made a huge impact on shipping companies directly involved in trading between Far East and Europe/USA. Pirates operate as far out as 1500nm from the Somali coastline making units vulnerable far out into the Indian Ocean and even South of Seychelles. How should ships prepare, how should crew and the shipping company prepare themselves for worst case scenario?

Norwegian Hull Club has acknowledged this challenge and we have produced a Piracy Awareness Course for officers and office employees. Duration of this interactive course would usually vary from 2 – 8 hrs depending on requirement and level of previous training.

The objective of this course is to gain/refresh basic knowledge on Piracy and crisis management making your vessel and/or organization more prepared for next scheduled transit in Piracy infested waters.

A typical agenda is as follows:

- Piracy in general?
- Pirates modus of operandi?
- Difference between Gulf of Aden and Indian Ocean?
- Developments in capabilities
- BMP
- Worst Case scenario preparedness?
- What should you do when SSA ticks in?
- Who should you notify?
- Who ca actually help you?
- Media guidance
- Negotiations
- Release
- Debrief
- 6 months on



For more information: please contact your designated underwriter or your dedicated claims section within the Club. All services are subject to availability